LLAM

Law Library Association of Maryland
Legal Research Institute

FULL DISCLOSURE

Librarians Sharing Best Practices

University of Baltimore Law Library

Tuesday, March 20, 2012
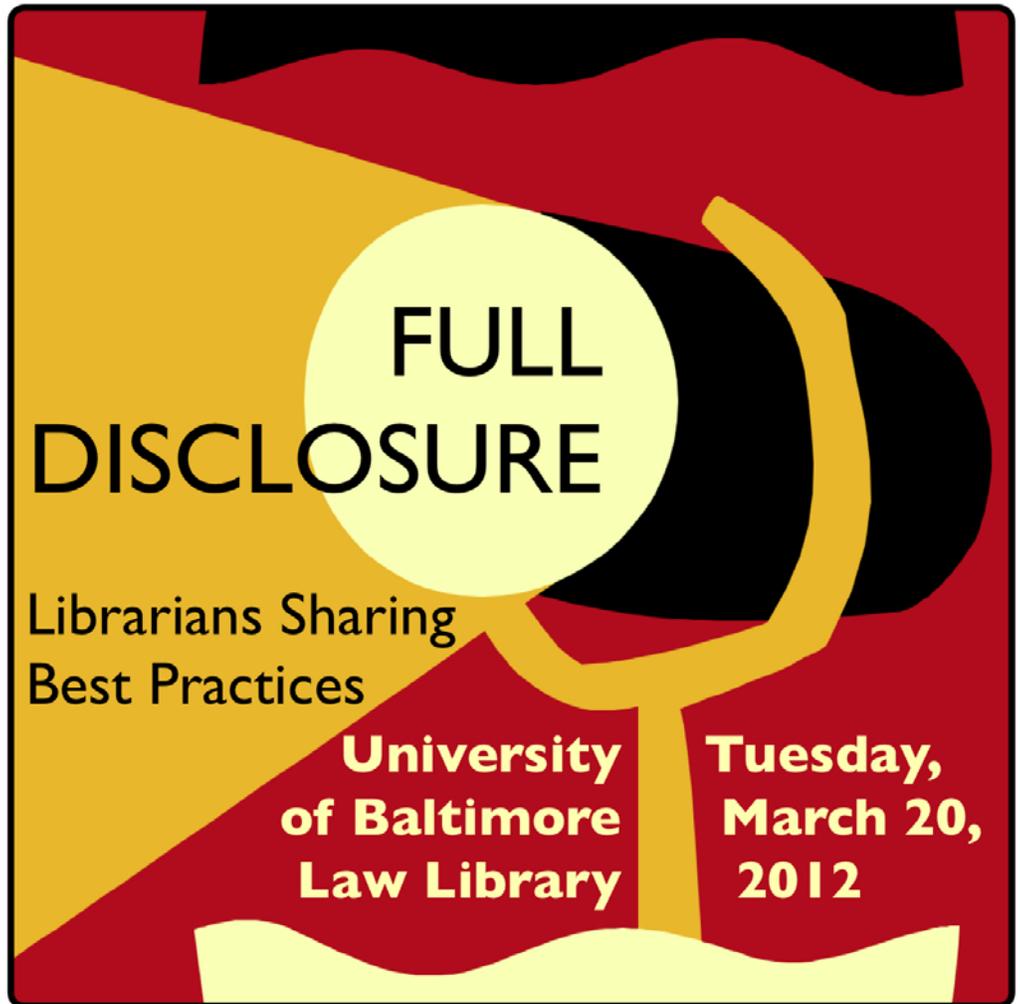
Welcome!

Every other year the Law Library Association of Maryland (LLAM) sponsors a day-long conference. In the past, LLAM's Legal Research Institute focused on the finer points of legal research. This year LLAM has decided to do something different. This year's conference highlights best practices of librarians, not just law librarians, but all types of librarians. *Full Disclosure: Librarians Sharing Best Practices* will not be an ordinary library conference—by the end of the day participants will hear almost a dozen librarians share their best practices, successes, and even failures. The micro-presentation format will enable all of us to hear and learn from many people in a single day. It will be an exceptional networking opportunity and a chance to learn from colleagues.

We hope you enjoy the day.

Sara Witman

President, Law Library Association of Maryland

Keynote Speakers

Maureen Sullivan

Vice President and Present-Elect of the American Library Association

Maureen Sullivan, the vice president/president-elect of the American Library Association (ALA), is an organization development consultant with over twenty five years' experience providing organizational and leadership development, strategic planning, change management, and training to libraries and information organizations. She is also an accomplished workshop leader and frequent speaker.

As a member of the Association of Research Libraries (ARL), Ms. Sullivan helped develop management training programs. As a past president of the Association of College and Research Libraries (ACRL), she helped establish the annual ACRL/Harvard Leadership Institute, and continues to serve on its faculty. She is also a past president of the Library Administration and Management Association. In 1999, she received the ALA's Elizabeth Futas Catalyst for Change Award.

Ms. Sullivan received her B.A. degree, magna cum laude, from the University of Maryland in 1974, and her M.A. degree in Library Science from the University of Maryland in 1976.

Steve Anderson

Vice President and Present-Elect of the American Association of Law Libraries

Steve Anderson, the vice president/president-elect of the American Association of Law Libraries (AALL), is director of the Maryland State Law Library, a position he has held since 2005. Prior to that appointment, he served as director of research services for the Baltimore law firm of Gordon Feinblatt Rothman Hoffberger & Hollander, LLC and as an associate librarian at the Baltimore County Circuit Court Library.

A member of AALL since 1996, Mr. Anderson has served on numerous committees and in chapter leadership roles, and has served on its executive board. He is also a member of the Maryland Access to Justice Commission and the Conference of Maryland Court Law Library Directors.

Mr. Anderson received his B.A. from the University of California, Berkeley, in 1990, his J.D. from the University of Maryland School of Law in 1995, and his M.A. degree in Library Science from the University of Arizona in 1998.

Morning Sessions

Welcome and Keynote Discussion
8:45 to 9:45 a.m.   Moot Court Room

Break   9:45 to 10 a.m.

AM 1 : The *"NEW"* Librarian Tool Kit
10 to 11:30 a.m.   Room 201

Webinars: They're Not Just for Vendors Anymore
Carol Mundorf, Ballard Spahr

Demystifying the process behind hosting a webinar, Carol will discuss the casual use of webinars for multi-location institutions, and will present free versions of web meeting applications, as well as the scheduling and collaborative tools available with WebEx.

A Recipe for Facebook Success
Joyce Garczynski, Towson University

Learn how combining a *pinch* of "taking stock" to a *cup* of "new perspective" overcame a *pound* of "missteps" when it came to promoting the Cook Library on Facebook.

Don't Let Your e-Files Manage You
Paul Lagasse, Active Voice Writing & Editorial Services

The paperless office promised us less clutter, streamlined file management, and simpler communications. But instead, today we find ourselves overwhelmed by even more information than before. You'll come away from this presentation with an arsenal of easy-to-implement tips and resources that will help you quickly tame your personal data beasts.

PowerPoint Doesn't Have to Suck
Michael Shochet, University of Baltimore

By applying some basic principles of graphic design to slideware (such as PowerPoint), you can make slides that are engaging and that enhance a presentation, instead of detracting from it.

AM 2 : A Brave New World
10 to 11:30 a.m.   Room 203

Serving the People: Information-Sharing at the Baltimore and DC Occupy Movements
Beth Emmerling and David Piper

Explore the ways that information has been made available to residents and visitors to the Baltimore and DC "Occupy" encampments. A key focus will be the on-site libraries where books and other materials were/are obtainable for educational and entertainment purposes.

E-Books: A Work in Progress
Kristin Bernet, Johns Hopkins University

E-books are swiftly becoming a hot commodity in libraries, but before you buy into the hype you should hear our stories

from the trenches. Springshare rated the Sheridan Libraries E-book LibGuide as a "best of the best" and through a demo of this guide you will be exposed to the failures, successes, and overall frustration with e-books.

The Future "Informationist"
Sandy Brewer, Howard County Circuit Court Library

Physical space of libraries is changing and to be successful in librarians will need to take on many roles, share the workload, and avoid isolation. This is especially true for solo librarians. Learn how this is being accomplished at the Howard County Circuit Court Library.

300 Teenage Boys Will Demonstrate the Five Most Common Types of E-Plagiarism
Terry Darr, Loyola Blakefield High School

Should preventing electronic plagiarism be part of information literacy programs from K-12, college, and graduate school? This presentation will delineate the five most common types of electronic plagiarism found and suggestions for information literacy instruction to properly educate students and teachers.

AM 3 : Not Your Father's Gov Docs
10 to 11:30 a.m.   Room 209

Navigating U.S. Government Information with FDSys

Kelly Seifert, United State Government Printing Office

Take a 20-minute tour of GPO's Federal Digital System (FDsys), and learn about its array of capabilities for delving into almost 50 different collections of information from all three branches of Government at www.fdsys.gov.

Mandated Reports: Understanding the Process
Sarah Albert, Maryland Department of Legislative Services

Sarah will give a brief description of Mandated Reports including how they are formally defined by law. She will also discuss the processes and tools used to track their life-cycle culminating with their acquisition.

"Who Owns the Law?" Law.gov and Efforts to Return the Law to the Public Domain
Ed Walters, Fastcase, Inc.

Fastcase CEO Ed Walters will discuss barriers to public access, survey public and private efforts to restore law to the public domain, and discuss why government efforts to put law online are as important as construction of the interstate highway system in the 20th Century. Ed concludes with a call to action – what public and private libraries can do to advance the effort to make public law more public.

Going Old School in the New World: How Legislative Procedure Drives Legislative History
John Cannan, Earle Mack School of Law – Drexel University

The increasing use of complex procedural devices in Congress is making it harder to know what legislative history information is available and how to find it. This presentation will show how librarians will have to take the lead in reframing their understanding of legislative history and

Lunch
11:30 a.m. to 12:30 p.m.   1st Floor Lobby
(sponsored by Bloomberg Law / Bloomberg BNA)

Kindle Fire drawing at Noon!

Afternoon Sessions

PM 1 : Under the Hood
12:30 to 2 p.m.   Room 201

Twinkies, Kodachrome, and MARC: the Changing Landscape of Library Systems
Mary Jo Lazun, Maryland State Law Library

Recently Kodak and Hostess filed for bankruptcy and the Library of Congress is looking for a replacement for MARC. Will there still be "Kodak Moments?" Is the "Twinkie Defense" dead? Will all those carefully crafted MARC records become obsolete? There is a lot our profession can learn from Hostess and Kodak as we face major changes to cataloging and systems.

Discovery Tools at Pence Law Library
Christine Dulaney and Sima Mirkin, American University

The Pence Law Library at American University has implemented a suite of tools that enhances the discovery of print and digital resources for students and faculty. This presentation will demonstrate the Innovative Interfaces products Encore, a next-generation catalog, and Pathfinder Pro, a context sensitive linking mechanism. Together, these tools simplify, yet enrich, access to our library's resources.

One-Stop Search Environment for Full-Text Materials
Jeanne Fielding, Howard Hughes Medical Institute Library

The Howard Hughes Medical Institute Libraries serves a diverse population of users, from staff in the Finance and Legal departments at the Headquarters in Chevy Chase,

PM 1 : Under the Hood, cont.

Maryland to some of the world's most outstanding biomedical researchers at the Janelia Farm Research Campus in Ashburn, Virginia. EBSCO's Discovery Service (EDS), called One Search, was recently implemented to help bring the library one step closer to achieving their vision of full-text access to all literature at the click of a mouse.

The Future of Discovery

Dave Hemingway-Turner, Innovative Interfaces, Inc.

Dave will discuss how resources are being searched in a variety of changing ways and how the advent of Discovery Layers has been an integral part in adapting to this change. He will touch on differing philosophies on how to support these various methods of seating, i.e. pre-indexed, non-indexed, article content included/excluded, and what Discovery Layers do to offer the most robust information to the patrons.

PM 2 : Eyes Wide Open
12:30 to 2 p.m.   Room 203

Teaching Google as a Legitimate First Step in Research

Joanne Colvin, University of Baltimore School of Law

Many researchers, including librarians, use Google as an initial step in research. Rather than buck the trend, librarians can help their patrons be better researchers by deepening their understanding of Google, showing them how to take advantage of its search engine, and — most of all—emphasizing where Google fits in to an overall research strategy.

Teaching Technologies for Legal Research Instruction

Jason Hawkins and Jenny Rensler, University of Maryland Francis King Carey School of Law

This presentation will introduce selected multimedia technologies that support legal research instruction. Participants will discover tools and techniques for using these technologies to create innovative user-centered lessons, applicable in both formal classroom settings, and information settings at the "point of need."

Letting Students Teach Your Class

Jill Burke, Community College of Baltimore County

Due to recent construction on campus, the CCBC Dundalk library did not have a library instruction lab. Librarians had to learn to teach library instruction classes with five laptops. This meant they needed to find new ways to engage the students, keep them engaged, and teach them basic research skills. Jill will discuss what she learned, and what did and didn't work.

PM 3 : How May We Help You?
12:30 to 2 p.m.   Room 209

Seeking a Monograph

Steven Heslip, Johns Hopkins University

This presentation will share insight into the audit processes emerging from the Sheridan Libraries' young user experience program, including staff reactions and involvement, the tools used, the visual vocabulary various iterations of the document, and where the process may be going next.

Using an iPad to Redefine Roving Reference Service in an Academic Library

Joanna Gadsby and Shu Qian, University of Maryland Baltimore County

Reference librarians at UMBC created a roving reference service using an Apple iPad. This technology allows them to travel lightly and provide information services away from the traditional reference desk. Learn how services are offered using the iPad, a portable laptop stand, and an attention-grabbing sign to market their services to underserved populations and create positive buzz for the library.

Faculty Services Librarians + Faculty = Student Success

Diane Cockrell, Kathy Swanson, and Christine Tracey, Montgomery College

Learn the about the innovative strategies the Montgomery College Faculty Services Librarians used in their outreach program to faculty to acquaint them with library resources and services.

Break   2:00 to 2:15 p.m.

PM 4 : In the Stacks
2:15 to 3:45 p.m.   Room 201

Digital Initiatives at UB
Thomas Hollowak, University of Baltimore

Hear about the various types of digitization projects we are undertaking in the Special Collections Department of Langsdale Library, University of Baltimore.

We've Got a Lot of Stuff: Maryland Historical Society
Iris Bierlein, Maryland Historical Society

Over the past 168 years, the Maryland Historical Society has amassed a vast array of reference and special collections material numbering well into the tens of millions of items. Learn how their small library staff tries to find a balance (sometimes successfully, sometimes not so much) between patron services and collection management duties. This presentation will also highlight some favorite items from their collection and the latest ways they are being used.

PM 3 : How May We Help You? cont.

The Road to Chapter 11: Library Serials Procedure
Mary Murtha, Lisa Bellamy Smith, and Clement Lau, University of Baltimore School of Law

Because of budget cuts, rising subscription costs, and the inevitable transition from print to electronic collections, libraries have had to make hard decisions concerning what titles to keep or cancel and in which format. The University of Baltimore Law Library is no exception. This presentation will describe the cancellation workflow that has worked for our library. We will also discuss the activities and fairly complex process that happens after cancellation decisions are made.

Stuck in the Middle with You: Print v. Online
Sara Thomas, Whiteford Taylor Preston

Sara will discuss the present dichotomy of legal resources between the "old school" print format and the increasingly emerging electronic options and why both play an important role, both in the present and future, for our researchers and ourselves

PM 5 : Librarians Just Wanna Have Fun
2:15 to 3:45 p.m.   Room 203

Boost the Fun (Factor) in Your Outreach
Gergana Kostova and Nicole Smith, University of Maryland Baltimore County

This presentation will focus on library outreach to first-year students at UMBC. Library staff used current technology, live human-to-human interaction with a healthy dose of fun to engage the targeted audience in an effective and efficient way. The presenters will discuss some of the events and the direction in which they see the team heading.

PAWS for Reading: Read with Us on Saturday Mornings
Lorraine Martorana, Cecil College's Cecil County Veterans Memorial Library

The program is designed to help children ages 5-12 refine their reading skills by reading to well-trained cats and dogs. A partnership with the PAWS Program and the college library provides a positive one-on-one setting. It's a great way for emerging or struggling readers to gain confidence and benefits the community at large.

Putting a (Technology) Petting Zoo to Work for You
Kristen Welzenbach, Goucher College

This presentation will outline how to host a successful Technology Petting Zoo and how to transform the information collected from the event into an active e-reader program.

Library Yogi
Wendy Maines, Thomson Reuters Westlaw

In this mini Office Yoga session, an RYT-200 yoga teacher will move you through some simple poses. These postures can be performed at your desk to ease common workplace discomforts such as carpal tunnel, tight shoulders, and low back issues. We will discuss a corresponding handout that can be posted on an intranet/portal so that your patrons may also benefit. This presentation centers on neither library nor legal issues, but will be very helpful to your daily work experience.

PM 6 : Legal Aid
2:15 to 3:45 p.m.   Room 209

Attorney, Client, and Librarian
Joan Bellistri, Anne Arundel County Circuit Court

Learn how libraries can collaborate with professionals, lawyers in this case, to provide "just in time" information such as limited brief legal advice to clients.

Stealth Learning: Librarian Interactions with Patrons
Vickie Yiannoulou, Prince George's County Circuit Court

Patrons are looking for answers. Vickie will show how librarians can help them find answers while stealthily educating patrons on the use of unfamiliar materials.

Free Online Tools for Researchers and Institutions
Sara Witman, Gordon Feinblatt

Learn about the free online tools that Sara uses regularly (sometimes unconventionally!) to make her look like she knows something about researching the law, individuals, and companies. Sara will also discuss how she instructs attorneys and paralegals with these tools daily.

About LLAM

The Law Library Association of Maryland (LLAM) is dedicated to advancing the profession of law librarianship. LLAM provides educational programs for its members and promotes cooperation among various types of legal libraries, from state agencies and county courts to law firms and law schools. LLAM is a chapter of the American Association of Law Libraries.

http://www.aallnet.org/chapter/llam/

At A Glance

8:00 to 8:45 a.m.	Registration, Breakfast and Coffee
8:45 to 9:45 a.m.	Welcome and Keynote Discussion
9:45 to 10:00 a.m.	*Break*

10:00 to 11:30 a.m.	**AM 1 : The *"NEW"* Librarian Tool Kit** *Room 201* • Webinars: Not Just for Vendors… • Recipe for Facebook Success • Don't Let Your e-Files Manage You • Powerpoint Doesn't Have to Suck	**AM 2 : A Brave New World** *Room 203* • Serving the People: DC Occupy Movements… • E-Books : A Work in Progress • Future "Informationist" • 300 Teenage Boys Demonstrate Common Types of E-Plagiarism	**AM 3 : Not Your Father's Government Docs** *Room 209* • Navigating U.S. Government Info with FDSys • Mandated Reports: Understanding the Process • "Who Owns the Law?" Law.gov and Public Domain • Old School in the New World: Legislative Procedure Drives Legislative History

11:30 a.m. to 12:30 p.m.	*Lunch*

12:30 to 2 p.m.	**PM 1 : Under the Hood** *Room 201* • Twinkies, Kodachrome, and the OPAC • Discovery Tools at Pence Law Library • One-Stop Search Environment for Full-Text Materials • Future of Discovery	**PM 2 : Eyes Wide Open** *Room 203* • Teaching Google as a Legitimate First Step • "Teaching Technologies" for Legal Research Instruction • Letting Students Teach Your Class	**PM 3 : How May We Help You?** *Room 209* • Seeking a Monograph • Using an iPad to Redefine Roving Reference Service • Faculty Services Librarians + Faculty = Student Success

2:00 to 2:15 p.m.	*Break*

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Special Thanks to:

Lucy Holman for graciously agreeing to moderate our keynote discussion; **Deborah Judy** for a stunning program; **Paul Lagasse** for the logo design and WordPress expertise; **Catherine McGuire** for regularly emailing the entire mid-Atlantic library community; **Bijal Shah** for keeping us "in the black," the **University of Baltimore** for the great facilities and technical support. And …a special thanks to *all our presenters who took a chance at a different kind of conference*. Today would not be possible without your time and expertise.

Conference Committee Members:

Mary Jo Lazun, Conference Chair and LLAM Vice President; **Katherine Baer**; **Pat Behles**; **Joanne Colvin**; **Susan Herrick**; **Kate Martin**; **Kirstin Nelson**; **Jenny Rensler**; **Sara Witman**, LLAM President.

WiFi Password at Registration Desk

#LLAMFD